

February 25, 2020

Bonjour,

On behalf of Tourisme Montréal, I would like to address the concerns that some of our clients have expressed regarding the coronavirus (COVID-19).

First, it is important to note that there have been no confirmed cases of the virus in Montréal, or in the province of Québec. The Public Health Agency of Canada (PHAC) has assessed the public health risk associated with COVID-19 to be extremely low for Canada. There have only been seven confirmed cases across the country, in Ontario and in British Columbia.

As well, the PHAC is currently implementing several measures at the three Canadian airports with flights from China – Toronto, Montreal and Vancouver. Travellers going through these airports will see signage in French, English and Simplified Chinese, asking them to alert a border services officer should they have any flu-like symptoms.

At Montréal-Trudeau International Airport (YUL), the PHAC has added an additional health screening question to electronic border kiosks in the customs hall and the PHAC also has screening officers on site. The PHAC has also set up an information kiosk at international arrivals to provide information to passengers and employees.

To support efforts to contain the virus, Air Canada has extended the suspension of its flights between Canada and Beijing and Shanghai until March 27, 2020.

Our government agencies and health authorities are following the situation closely and will adopt all World Health recommendations for preventive measures as circumstances evolve.

Rest assured that Montréal remains a safe and secure destination for business and leisure travel. Please feel free to contact me, or anyone from our team should you have any questions.

Sincerely,

Mylene Gagnon
Vice-Présidente / Vice-Président
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